



Find affordable care without compromising on quality

November 2025

 **HomeMade**
Smarter support at home

Feel confident in your choice of aged care provider

While traditional care providers decide what's best for you, we think you should have a say in what's best for you. That's why HomeMade offers both Self Managed and Fully Managed service options to support your care needs and wants.

Our experienced, Australia-based team can help you understand your funding and support options, making in-home support on your terms easy.

Support at Home with HomeMade

Manage your Support at Home funding easily with HomeMade and get the care you want at a better value.

Why HomeMade?



Get support that suits your needs and budget.



Choose who supports you when you self-manage.



Know where your funding goes with visibility over your budget.



Get guidance from our experienced Australia-based team.



Get set up in no time with easy-to-use tools.

How it works

We work with you to create a care plan that meets your needs and budget.

Step 1

Review your care management options

Choose from Self Managed or Fully Managed to suit your needs.

Step 2

Select HomeMade as your registered provider

Once you sign up with HomeMade, we'll ask you for relevant information and create a personalised care plan and budget. We'll then help you identify the services that suit your needs.

Step 3

Build your support team

Depending on which option you choose, you can organise your support yourself or our expert team will find and book your support for you.

Step 4

Manage your services and budget

With both HomeMade's Self Managed and Fully Managed products you can track your budget with easy-to-use tools and expert guidance. And if your needs change, we can help you update your care plan.

Our values



Put people first

People and relationships matter most



Foster freedom

Live life your way



Do the right thing

Be fair, honest, open, ethical and transparent



Be bold

Imagine and create a brighter future

What products does HomeMade offer?

Whether you want to take control of your funding and care decisions or prefer guidance from our expert team along the way, HomeMade makes the choice always yours. With both a Self Managed and Fully Managed option available, you can find the right type of hands-on support for your needs.

What services can I access?

You use your funding to access the services you need based on your care plan. While we handle all the compliance and support you in making sure everything aligns with your care plan.



Clinical support

- ✓ Nursing
- ✓ Nutrition
- ✓ Care management
- ✓ Allied health and other therapeutic services



Independence

- ✓ Personal care
- ✓ Social support and community access
- ✓ Therapeutic services for independent living
- ✓ Respite care
- ✓ Assistive technology and home modifications
- ✓ Transport



Everyday Living

- ✓ Domestic assistance
- ✓ Home maintenance and repairs
- ✓ Meal preparation and delivery

Important note: Support at Home funding doesn't cover day-to-day bills, food, rent or mortgage payments, holidays, entertainment, healthcare covered by Medicare or the Pharmaceutical Benefits Scheme, any items listed as 'excluded' in the Support at Home Operations Manual, or already-funded or government-subsidised programmes.

The HomeMade difference

Discover why over 4,000 Aussies have chosen HomeMade.

Choose a care management option that best suits you

With both a Self Managed and Fully Managed option available, you can find the right type of hands-on support for your needs. Take control and manage your Support at Home funding with Self Managed, or let us take the lead while you still get a say with Fully Managed.



Stay in control of your service costs

Use HomeMade to self-manage and find verified workers who fit your budget and agree on services that suit your needs.



Choose who supports you

Find support that matches your needs and personality, and organise services for a time that suits your schedule when you self-manage. When you choose Fully Managed, we will replace your support if you're not happy with them.



Know where your funding goes

When you self-manage, you can get set up in no time and keep track of your budget with easy-to-use tools. Alternatively, with Fully Managed, you can enjoy peace of mind knowing our friendly team will take the lead.



Count on our expert team

Get help when you need it from our experienced, Australia-based support team.



Have peace of mind

Feel confident knowing we have a range of safeguards in place, including incident reporting and the use of support notes to help us notice changes to your health and wellbeing.

Find out why HomeMade could be right for you



Call us on
1300 655 688



Visit us at
homemadesupport.com.au



Email us at
hello@homemadesupport.com.au

©2025 Self Managed Support Pty Ltd ABN 88 638 372 960. Self Managed Support trading as HomeMade is an Approved Provider that delivers package management services to customers receiving home care packages. HomeMade offers a low cost shared management solution for customers who wish to self-manage.

This document provides several illustrative and comparative examples to demonstrate how the HomeMade package and shared management services work.

The figures and comparisons contained in this document are necessarily general. They do not consider all relevant factors, including things like total hours of work available or training and experience. Arrangements between the service provider, workers and people who require their services (including hourly rate and hours of work) facilitated by the customer will be the subject of the agreement between the relevant individuals. The general comparisons in this document do not reflect any such arrangements.

Use of HomeMade services should be considered in accordance with our Agreement and Privacy Policy. Please contact us directly to find out what your package management options might look like.